Vice President for Information Technology
Status and Activity Report for October 2016

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. Announcements for Faculty and Staff Meetings

    *   *ArchPass Duo Enrollment Begins Soon:* EITS is in the process of upgrading ArchPass to a new phone-enabled method of two-factor authentication, known as ArchPass Duo. ArchPass Duo offers users multiple methods for receiving passcodes and authenticating into systems. You can authenticate with a phone call, SMS text message or through the Duo app on a smartphone or tablet. On October 5, 2016, all current ArchPass users will receive an email with a clickable enrollment link for ArchPass Duo. The sender address on the email will be no-reply@duosecurity.com. ArchPass users will need that email to complete their enrollment. A screenshot of the email and further instructions for enrollment can be found at archpass.uga.edu. To continue accessing systems with ArchPass security, all current ArchPass users should enroll and begin using ArchPass Duo by the end of the calendar year. Current ArchPass hardware tokens will continue to function until January 2017 and can be used as a backup method for accessing restricted systems until that time. For more information about ArchPass Duo, contact Ben Myers at bmyers@uga.edu.

    *   *Survey About Wireless Service to be Sent to Faculty*: The Vice President for Information Technology is conducting a survey to all faculty asking for their feedback about wireless service in their offices and meeting rooms. The brief survey will be available in October and is similar to an earlier survey sent to students living in the residence halls asking about their experiences with wireless service in specific buildings. Faculty members will receive an email from Dr. Timothy M. Chester inviting them to provide feedback about wireless service in their offices and meeting rooms. The survey data will be used to review locations on campus with potential wireless service issues. For questions about the survey, please contact Kerri Testement at kerriuga@uga.edu.

    *   *Account Cleanup Notices to be Sent to Former Students:* Starting in October, EITS will begin to notify former undergraduate and graduate students that their MyID and UGAMail account information will be deleted in December. This account cleanup process will apply to anyone who last enrolled in classes during the Summer 2015 term or earlier. People who enrolled in classes in the Fall 2015 term or later should not be affected. The clean-up process will include accounts of alumni who are forwarding their UGAMail to a third-party email account. Owners of accounts targeted for deletion will receive three notices advising them that their account will be deleted in December. Graduate alumni who have a justified reason for keeping their UGA MyID and UGAMail account, such as completing post-doctoral research, will have the option to appeal and keep their account. For more information about the account clean-up process, please contact Keith Martin at keith.martin@uga.edu.

2. Support for Student Technology Services

    *   *Free Laptop Security Checks, Troubleshooting Offered at Fair:* The Computer Health and Security Fair will be held October 18-19, from 10 a.m. to 3 p.m. in the second floor rotunda of the Miller Learning Center. EITS and the Franklin College Office of Information Technology are co-sponsoring the fair. During the event, technical volunteers from EITS and Franklin College OIT will conduct free security checks and troubleshooting on

personal Mac and PC laptops. Volunteers will also install anti-virus software and remove malware, if needed. The event is free and open to students, faculty and staff for personal laptops only; university departmental computers will not be checked at the fair. For more information or to participate as a technical volunteer, contact Sara Pauff at spauff@uga.edu.

3. Support for Academic and Administrative Computing

    - *Banner Upgrade Planned for November:* Banner/Athena services will be unavailable November 18-20 for an upgrade. During the maintenance window, Banner/Athena services will be unavailable for users to access. Affected services will include: Athena, Banner Student Information System, Argos reporting tool, DegreeWorks and ePrint. Additional information about the upgrade will be announced prior to the maintenance window in November. For more information, contact Karen Chastonay at karenemc@uga.edu.

4. Support for Research

    - *University Named to Research Computing Consortium:* UGA has been named part of a research consortium designed to advance campus-based research computing. There are 28 universities in the consortium, which is led by Clemson University. The National Science Foundation has awarded the consortium a $750,000 grant to fund a Research Coordination Network to set up a national forum for the exchange of best practices, expertise, and technologies to enable the advancement of campus-based research computing. The project, titled "RCN: Advancing Research and Education Through a National Network of Campus Research Computing Infrastructures – The CaRC Consortium," is designed to bring together a wide range of campuses and community stakeholders to form a novel, yet complementary, element of an evolving and expanding national cyberinfrastructure ecosystem. For more information about research computing at UGA, visit gacrc.uga.edu or contact Dr. Guy Cormier at gcormier@uga.edu.

    - *GACRC Back-Up Environment Available:* The Georgia Advanced Computing Resource Center (GACRC) has deployed a new storage environment with a raw capacity of 720TB that will be used to backup research data of the GACRC users. Backups will be made only for the users' home directories and groups' project directories. As currently stated in GACRC policies, no backup or snapshots are taken of the users' scratch directories on either the zcluster or Sapelo. For more information, contact Dr. Guy Cormier at gcormier@uga.edu.

5. Data Reporting and Analytics

    - *New Data Management Website Launched:* As part of the development of a framework for data management and governance at the University, a new website — datamanagement.uga.edu — has been launched. The site serves as a central repository for resources available for data stewards, system owners and users of institutional data. People who are seeking information on how to request institutional data across multiple units at the University may use the site to guide them to the appropriate source for data. In addition, the site provides information about the data management and governance committee, and how individuals with designated roles are responsible to ensure data at the University are properly managed and secured. For more information, visit datamanagement.uga.edu or contact Sharon Logan at snlogan@uga.edu.

6. Core Campus Infrastructure

    - *Additional Residence Halls to Receive Wireless Upgrades*: In partnership with University Housing, EITS is implementing the next phase to upgrade wireless service in the residence halls. This project involves installing numerous wireless access points throughout each residence hall to improve wireless service for students. Since Spring Break, the following residence halls have received new wireless access points: Russell Hall, Brumby Hall, Creswell Hall, Church Hall, Boggs Hall, Hill Hall, Mell Hall, Lipscomb Hall and Oglethorpe House. During the fall semester, Busbee Hall and Soule Hall will receive new wireless access points. Vandiver Hall is slated to begin receiving new wireless access points in December. The project is based on feedback from students about wireless service in the residence halls and is funded by the Student Technology Fee. For more information, contact Kerri Testement at kerriuga@uga.edu.

7. Did You Know?

    Lynda.com, the online education company from LinkedIn, is known for its video courses in software, creativity and business. The site now offers nine music courses for all its subscribers. Lynda.com is free for all UGA students, faculty and staff on the MyUGA Portal (my.uga.edu). These beginner's level music courses last anywhere from two hours to nine and provide users with an opportunity to learn more about different aspects of music. Lynda subscribers can learn anything from how to play acoustic guitar at their own pace to music theory. Other courses include tutorials on producing, editing and recording software.

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