Vice President for Information Technology
Status and Activity Report for June 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. <u>Items Requiring Action</u>

- **Complete annual security inventory:** In order to ensure the continued compliance with University System of Georgia (USG) policies, UGA is conducting an inventory of sensitive and critical systems. As part of this inventory, Departmental Network Liaisons (DNLs) should review and update sensitive and critical systems in their unit or department. Please complete this review of your unit's systems by June 29, 2018. You should review systems in BlueCat/Proteus to ensure you have accurate information. Please keep in mind any new systems you may have implemented or decommissioned in the past year, and appropriately document those changes in Proteus. Sensitive and critical systems that would not be noted in Proteus by a UGA IP address must also be identified for this inventory. This includes cloud services, such as email, and non-networked systems, such as data center generators. If your unit has one of these services, please contact Robert Farmer in the Office of Information Security at rafarmer@uga.edu by June 29, 2018. You may direct questions about the inventory to Ben Myers at bmyers@uga.edu.

2. <u>For Your Awareness</u>

- **eLC update to Brightspace 10.7.0 Maintenance Release 4 (MR4):** UGA's learning management system, eLearning Commons (eLC) will be unavailable during a minor software update that will start on Saturday, June 16 at 12:00 a.m. and end on Saturday, June 16 at 7:00 a.m. Users may not have access to eLC during this maintenance. For more information about eLC, please contact Sherry Clouser at sac@uga.edu.

- **Changes to Qualtrics may affect your surveys:** Qualtrics, a free survey tool available to UGA students, faculty and staff, recently made configuration changes that affected active surveys that require single sign-on, or CAS. If you recently created a survey that requires users to log in with their MyID and password (CAS single sign-on) to submit their results, your survey may not work as expected. If your survey requires users to log in to submit their results, you will need to make changes to each survey affected. Make sure you have the following settings in place for your authentication options:

  Authentication Type: SSO
  SSO Type: CAS
  Hostname: cas2.uga.edu
  Port: 443
  URL: cas

  If your survey does not require users to log in to submit their results, you should not be affected. Logins to Qualtrics are also not affected. For more information, please contact Jonathan Hardy at jhardy66@uga.edu.

- **New process for cleaning up affiliate MyIDs:** If you hold an affiliate MyID, or are a sponsor for affiliate MyID accounts, please be aware of a new process for renewing those accounts. Affiliates are individuals who require a MyID, but who do not have an official active record in a UGA human resources or student system. These MyID accounts have expiration dates, typically set for a year. Effective June 1, if you are an affiliate MyID account holder, you will receive two warning notices before your account is set to expire. These notices will be sent 30 days and 15 days before your account expiration date. If you are a sponsor for affiliate MyID accounts, you will also receive a notice 30 days and 15 days before the accounts you sponsor are set to expire. If you are still a sponsor for those affiliate accounts and they are still with your department, please contact the Office of Research or the UGACard office to update their information and renew their affiliation dates. This will ensure their MyID does not expire. If they are no longer affiliated with your department, you do not need to do anything. Affiliate account holders cannot renew their own accounts. OneSource may impact these processes in the future. For more information about this process, please contact Shannon Marable at shannon.marable@uga.edu.

- **Planning begins for summer MyID account clean-ups:** Later this month, many former undergraduate and graduate students will receive notice that their MyIDs will be disabled and UGAMail account information will be deleted in July. Any former student who last enrolled in classes during the Spring 2017 term or earlier will receive a notice that their account will be included in this year's clean-up, and they will no longer be able to access their accounts after July 20. People who enrolled in classes in the Summer 2017 term or later should not be affected. The clean-up process will include accounts of alumni who are forwarding their UGAMail to a third-party email account. Former students and former faculty and staff who have an FS code of 98, meaning their accounts are inactive, will also be included in this clean-up. They will also receive notices that they will no longer be able to access their accounts after July 20. Those who have a justified reason for keeping their UGA MyID and UGAMail account, such as completing post-doctoral research, will have the option to appeal and keep their account. For more information about the account clean-up process, please contact Kristi Wall at kristi.wall@uga.edu.

- **Design changes for Duo Mobile app:** If you use the Duo Mobile app to log in to systems protected by ArchPass, you may notice some small design changes in the app. The key icon in the app, which users push to generate a passcode, has been replaced by arrow icons. The updated app will also feature simplified language and refined spacing and sizing. These changes will affect users with iOS and Android devices, and users will have to update the app to see them. For more information about the Duo Mobile App and ArchPass, please contact Ben Myers at bmyers@uga.edu.

3. Support for Researchers

- **New teaching cluster available soon:** A small high-performance computing cluster devoted exclusively to teaching duties will be available at the end of July in time for use during the Fall 2018 semester. The Georgia Advanced Computing Resources Center will prepare the cluster over the summer. Faculty members interested in discussing the capabilities of the teaching cluster and how it might integrate with their coursework should contact Dr. Guy Cormier at gcormier@uga.edu.

- **GACRC Sapelo2 migration making progress:** The migration project from the Sapelo cluster onto the Sapelo2 version is proceeding nominally and is expected to be concluded by the end of July. Over the summer, the GACRC team will be expanding the compute and storage capabilities of the Sapelo2 cluster with compute nodes and GPU nodes purchased from Dell; a high-performance Lustre storage appliance with over one Petabyte of capacity purchased from DDN; a one Petabyte long-term storage appliance purchased from Panasas. This new equipment will be supported by the deployment of a second, higher-bandwidth InfiniBand fabric from Mellanox. The Sapelo2 expansion was made possible through additional funding from the Office of the Provost, the Office of Research and EITS. More details about the expanded GACRC infrastructure and its availability are forthcoming. Please contact Dr. Guy Cormier at gcormier@uga.edu for more information.

4. OneSource

- **Prep for UGA Financial Management System Go-Live:** You are invited to participate in OneSource Go-Live Calls during June and July. Topics will include what you can expect in preparation for the Financial Go-Live in July. To register, please visit the OneSource Website.

5. Recent Accomplishments

- **enGAge goes live for summer sessions:** enGAge, the highly anticipated new system for capturing and verifying all of the data on the Experiential Learning (EL) Transcript, will go live for the upcoming summer sessions. Faculty and non-credit activity directors leading an EL course or activity will now have the opportunity to help students represent that course or activity with meaningful details for their EL Transcript, making it easier and quicker to track and report on the impact of their course or activity. Students will now have access to an all-inclusive record of every EL activity they completed at UGA in the enGAge system. Students will also have access to tools to track service hours and activities, which can be downloaded as graphical content to share with prospective employers. The EL office, the Office of Service-Learning, the Registrar's Office and EITS collaborated to build the new enGAge system. For more information, please contact Kay S. Stanton at okay@uga.edu.

- **Self-service guest wifi available through summer:** For those visiting the Athens campus for new student orientation and summer camps, a self-service guest wireless network, UGA_Visitors_WiFi, is available. Users can create their guest WiFi account by receiving a verification code through an email or SMS text, or they can sign in with their Facebook account. This self-service guest wireless network will only be available this summer and will only be available on the Athens campus. For more information, contact Jeff Farese at jeffrey.farese@uga.edu.

- **EITS moving offices this month:** EITS staff currently in Boyd Graduate Studies, Stegeman Coliseum and Printing Services will move offices this month. Staff will be moving to the newly renovated Statistics and Computer Services Annex, which has been rebranded as Computing Services. The Office of the Vice President for Information Technology, Client Services, Research Computing, Systems Engineering and Student Information Systems team members will be relocating from Boyd Graduate Studies to the new building later this summer. The Help Desk and EITS staff members temporarily relocated in the old Printing Building during the renovations will also move to the new

building. The Boyd Data Center staff will remain in Boyd Graduate Studies, and Administrative Information Systems will remain in Caldwell Hall to support the OneSource project. For more information, contact Jeff Teasley at jteasley@uga.edu.

6. <u>Technology Tips</u>

- **Student guides available for units:** The 2018-2019 EITS Student Technology Guides are now available for units interested in having printed copies. The guide details all technology services available to students, as well as information security guidelines. It will be distributed at Orientation and other EITS outreach events. An online PDF tagged for 508 accessibility is available at newtocampus.uga.edu. To get printed copies of the Student Guide, please contact Mohsina Yusuf at mohsinayusuf@uga.edu.