Vice President for Information Technology
Status and Activity Report for April 2018

Prepared by Timothy M. Chester, Vice President for Information Technology (VPIT)

1. <u>Announcements for Faculty and Staff Meetings</u>

   - *ArchPass to be required for new incoming students August 3***:** New students enrolling in classes at UGA for the first time in summer 2018 or fall 2018 will be temporarily exempted from using ArchPass to access UGA systems. This exemption was made at the request of UGA admissions, since the ArchPass requirement for eLC and Athena was implemented mid-semester. These students will not be prompted to use ArchPass until August 3, 2018. Due to the configuration of the Duo service, they will also not be able to enroll until this date. On or after this date, they will be able to enroll devices and use ArchPass to access eLC, vLab, Athena and other systems. Fall classes begin August 13. For more information about this exemption, please contact Ben Myers at bmyers@uga.edu.

   - *DNL audit and training:* In order to ensure accuracy and timeliness in communications in relation to information security for the University, EITS is conducting an annual audit of Departmental Network Liasions, or DNLs. DNLs are IT professionals within a school, college or unit who serve as the primary contact with EITS for network and security-related issues. Vice presidents, deans, department heads, and IT directors will receive a memo this month asking them to review the DNLs for their department, and make any changes by completing the Departmental Network Liaisons form at itsupport.uga.edu https://uga.teamdynamix.com/TDClient/Requests/ServiceDet?ID=11256. Departments will have until May 1 to complete the audit. Training will be offered to DNLs May 17, from 9 a.m. to noon, and May 18, from 1 p.m. to 4 p.m., in the Pharmacy Building, Room 201. For more information about the audit or upcoming training, please contact Ben Myers at bmyers@uga.edu.

   - *Survey of UGA Technology Services to be Administered:* The Vice President for Information Technology will administer the annual TechQual+ survey for UGA students, faculty and staff this semester. The campus-wide survey will be sent to a random sampling of students and employees. They will be asked to gauge the effectiveness of a number of technology services at the University, such as network connectivity, websites, administrative systems and wireless service. The results of the TechQual+ survey are used to guide future IT initiatives at the University. For more information, please contact Lynn Wilson at llatimer@uga.edu.

   - *People Skills Training available:* People Skills is a professional development program that helps participants develop an increased awareness of the impact that their behavior has on others, enabling them to strengthen relationships, improve communications, and modify their behavior in order to better work with and understand others. All new EITS employees receive this training. People Skills is offered campus-wide several times a year, free of charge, through UGA Training and Development. The next two-day course is scheduled for May 14-15. Participants can register through the T&D website starting April 2. For more information, please contact Stacy Boyles at stacy.boyles@uga.edu.

2. Support for Student Technology Services

- *vLab software assessment:* A semester-long assessment on vLab software usage and licensing compliance was performed to ensure applications are adequately used and meeting contractual agreements. As a result, some underused programs will be removed. The proposed changes in response to the data will affect all 900 possible sessions without impact as a rolling update. The update will take place after business hours on May 4, 2018. Programs scheduled for removal are: 3D Builder, Coral Capture, Corel Draw, Corel PaintShop Pro, and Corel Photo Paint. For more information, contact Shannon Marable at shannon.marable@uga.edu.

3. OneSource Project

- *UGA Financial Management System Training*: The UGA Financial Management System will go live on July 1, 2018. In preparation for the go-live, training will begin in May 2018. Training information including training schedules and registration for classes will be distributed in April. For more information, please contact the OneSource Project at onesource@uga.edu.

- *Kaba Time Clock Pilot*: The Kaba Time Clock pilot is underway with three departments: Facilities Management Division, Dining Services, and Veterinary Medicine. Each of these pilot units have selected a group of individuals within their unit to participate in the pilot. This pilot will provide important planning information in preparation for the transition to the Kaba Time Clocks in December 2018. For more information, please visit the OneSource website.

- *HCM Business Process Design Phase:* Please mark your calendar for the OneUSG Connect Human Capital Management Business Process Design Forums. Human Capital Management, or HCM, refers to core human resource, payroll, benefits, talent management, and workforce management functions. The OneUSG Connect HCM Business Process Design Forums will be held April 30 – May 3. Each day will focus on different business processes. A detailed schedule for the specific business processes to be reviewed on each day is available on the OneSource website. For more information about these forums, please visit the OneSource website.

4. Support for Academic and Administrative Computing

- *Content 7 migration:* Some departments have already converted over to Content 7 from Nolij Web, while the rest will be migrating throughout the year until December 2018. Other departments, including Sponsored Projects Administration and Procurement, are being set up to use Content 7 for document processing and storage. For more information, contact Dave Crouch at dave.crouch@uga.edu.

- *IDM upgrade scheduled for May:* EITS is planning an upgrade to our current identity management system, One Identity, on Saturday, May 12, from 8 a.m. until 8 p.m. This upgrade has several steps that will pause some identity-related processes, such as UGAID creation and updates to identity records during this upgrade. Users will be able to continue normal use of MyID-related access and authentications. For more information about the upgrade, please contact Shannon Marable at shannon.marable@uga.edu.

- *Microsoft announces new OneDrive feature:* Microsoft recently announced Files Restore as a new feature for OneDrive for Business. Files Restore is a self-service feature which allows users to restore deleted files from the last 30 days. It will also allow users to investigate file changes and trace the time to any second in the last 30 days. For more information, including a step-by-step tutorial, visit http://bit.ly/2E1a6dB, or contact Ashley Henry at ashenry@uga.edu.

- *Notice to spring graduates about MyID clean-ups:* To ensure that Spring 2018 graduating students are aware of a USG policy requiring account deactivation, EITS will send a notice this month to undergraduate and graduate students who have applied for May 2018 graduation. This message will alert them that their MyID and UGAMail accounts will be disabled 12 months after they graduate. Once their accounts are disabled, they will lose access to campus IT services. The notice will include instructions for archiving emails and contacts and staying in touch with UGA through the Alumni Association. EITS sent a similar notice in the fall to undergraduate students who had applied for December 2017 graduation. Information about the policy for deleting inactive accounts can be found at https://eits.uga.edu/access_and_security/myid/myid_account_removal/ . For more information about the MyID account deletion process, please contact Kristi Wall at kristi.wall@uga.edu.

- *Plans for Banner upgrade under way:* Work is under way for an upgrade to the University of Georgia's student information system. Banner 9, formerly called Banner XE, will be multi-year project with specific modules being designed, developed and released to the University community in 2018-2019. The INB forms for all core system users will be updated. The focus of the upgrade will be an updated system for issuing of Financial Aid and Student Accounts information for students. There are no functional changes to Banner for this upgrade. The graphic design will change for Athena, which may require learning the new location for some functions. For more information about Banner 9 upgrade plans, please contact Karen Chastonay at karenemc@uga.edu.

5. Data Reporting and Analytics

- *Training Opportunities for OIR Site:* The Office of Institutional Research is offering training opportunities for using the OIR website (oir.uga.edu). Attendees will learn more about collecting data on the site, the website content and using the Tableau resources on the website. Training will be offered April 12. from 2:00 – 4:00 in Sanford Hall, C109 and April 26, from 1:00 – 3:00 in Sanford Hall, C109. For more information about training opportunities for oir.uga.edu, please contact Paul Klute at pklute@uga.edu.

6. Support for Research

- *New GACRC advisory committee*: The Georgia Advanced Computing Resource Center (GACRC) has a new advisory committee. The committee is composed of five faculty members who are heavily invested in the GACRC, as well as representatives from the dean of Franklin College, the dean of the College of Engineering, the Vice President for Information Technology, the Vice President for Research and the Director of the GACRC. The current members include Dr. Pejman Rohani, Professor of Ecology; Dr. Alexander Bucksch, Assistant Professor of Plant Biology; Dr. Steven Wheeler, Associate Professor of Chemistry; Dr. Travis Glenn, Associate Professor of Environmental Health Sciences; Dr. Ben Davis, Assistant Professor of Engineering; Dr. Michelle Momany, Associate Dean for Research, Franklin College; Larry Hornak, Associate Dean for Research, College of

Engineering; Dr. Timothy M. Chester, Vice President for Information Technology; Mike Lucas, Chief Technology Officer; Dr. David Lee, Vice President for Research and Dr. Guy Cormier, Director of the GACRC. The committee provides input on GACRC services. For more information, please contact Dr. Guy Cormier at gcormier@uga.edu.

- *GACRC rebuilding Sapelo cluster:* The Georgia Advanced Computing Resource Center (GACRC) is in the process of rebuilding its high-performance computing cluster, Sapelo, with new cluster management software. The rebuilt cluster will be called Sapelo2. The new cluster management software should improve performance, usability and security. GACRC staff is handling the transition of users and groups to the rebuilt cluster. At this point, user testing has begun with selected research groups. The changes will not affect any GACRC file systems. For more information about the Sapelo2 computing cluster and the GACRC, please contact Dr. Guy Cormier at gcormier@uga.edu.

7. Core Campus Infrastructure

- *Execution of the network extension down South Milledge is under way:* EITS is close to awarding the contract for the project to establish UGA network connectivity from Riverbend Road down South Milledge Avenue to Whitehall Road. The network fiber will run underground and will be available to connect university buildings along the way. Departments with buildings along South Milledge will be responsible for the cost of connecting network fiber to those buildings. The project should be completed by the end of the spring semester. For more information, please contact Jeff Teasley at jteasley@uga.edu.

- *PAWS-Secure upgrades:* EITS has completed the refresh and upgrade of the PAWS-Secure wireless system at the Miller Learning Center. Planning is currently underway to refresh and upgrade the central campus Vet School wireless system. That work is planned to be completed near the end of April, at which point focus will shift to the Tate Center as the last area for FY18 to receive a refresh. For more information, please contact Jeff Teasley at jteasley@uga.edu.

8. Did You Know?

- More than 50,000 devices have been enrolled in ArchPass, UGA's two-step login solution, powered by Duo. This is an increase of about 32,000 devices enrolled since January 2018, when about 18,000 devices were enrolled. Of the 50,000 devices enrolled, about 38,000 are iOS phones or tablets; 9,500 are Android devices; 1,700 are landline phones, and about 1,800 are other types of devices, such as cell phones or keychain tokens. Many students, faculty and staff enrolled devices in March, after ArchPass became required to access eLC, Athena and the Employee Self-Service site. For more information about ArchPass, visit archpass.uga.edu.

University of Georgia students, faculty, and staff, as well as interested others, may subscribe to this monthly report by sending an email to listserv@listserv.uga.edu with the phrase subscribe vpit-news as the body of the message.