



Enterprise Information Technology Services

UNIVERSITY OF GEORGIA

TECH NEWS FOR OCTOBER 2023

Top News

Fall cybersecurity training due October 31: University System of Georgia employees, including student workers, must complete spring cybersecurity awareness training by October 31. This required training takes place twice a year in April and October per USG policy and a directive by the executive order of Governor Brian Kemp. This professionally developed training is conducted online through KnowBe4 and provides a comprehensive education on good cybersecurity practices. To complete the training, log in to [the KnowBe4 Portal](#) with your UGA MyID and password. Once you log into the KnowBe4 portal, you will be taken to UGA's training page. Click on the training to start. If no training appears, go to the drop-down menu under your name in the upper right corner of the screen. Click on the 'My Training' option to view your available training. Through October, you may receive several reminders about completing the training to your UGAMail. These automated reminders will come from Ben Myers at bmyers@uga.edu and will have the subject line: **USG Mandatory Cybersecurity Awareness Training Due October 31, 2023**. Faculty, staff, and student employees who have questions about the training should contact the EITS Help Desk at 706-542-3106 or e-mail at helpdesk@uga.edu.



State of Technology to be held November 15: Dr. Timothy M. Chester's annual State of Technology at UGA address will be held on Wednesday, November 15 at 1:30 p.m. The address will be a hybrid event that will be held in person in the Memorial Hall Ballroom and will be held virtually via a Zoom webinar. More information will follow as it becomes available.

Upcoming Dates

- October 13:** Requests for STF funding due
- October 15:** Kaba Clock Replacement goes live
- October 18:** Unified ERP planning kickoff
- October 23–November 3:** Open enrollment for employees
- October 27–29:** Identity Management System upgrade
- October 31:** Fall cybersecurity training for employees due
- November 15:** Annual State of Technology at UGA address
- November 22:** Deadline to verify Departmental MyID accounts

IT Services In Action

University System of Georgia (USG) kicking off Unified-ERP Project October 18: The USG has ambitions to implement a Unified ERP suite for finance, HR/payroll, and student information for all 26 institutions in a single, cloud-native system over the coming years. While the USG seeks funding for this multi-year initiative, a preliminary analysis phase for the project will kick off in partnership with ISG Consulting. This analysis aims to document requirements and business processes sufficient to select and purchase a system that best meets these detailed needs. The kickoff is virtual and will be led by the Chancellor of the USG, Dr. Sonny Perdue. Individuals interested in attending the kickoff virtually may visit <https://bit.ly/3PZrITi> at 10 a.m. on October 18.

Office of Institutional Research develops enrollment and tuition projection tools for UGA Senior Administration: The Office of Institutional Research (OIR) has completed initial work on an enrollment and tuition revenue simulation tool that projects key metrics for the upcoming academic year. The tool uses predictive statistical modeling to analyze data from Banner, PeopleSoft financials, and associated systems via the OIR Data Warehouse. The tool models student progression through the University and associated tuition returns, displaying the resultant analysis in a Tableau dashboard. The dashboard includes dynamic sliders and input parameters to allow users to answer "What-If" questions about the impact of potential changes in enrollment and tuition. The dashboard is hosted on OIR's Tableau Server and accessible to select users via web browsers behind the Single Sign-On. The tool is being used by several units under the Office of the Provost to prepare budgets and set targets for the upcoming academic year and the Provost's Enrollment Management team to inform strategic planning.

2023 InteractUSG conference offers educational sessions and networking opportunities to staff: InteractUSG is a University System of Georgia conference offering educational sessions and networking opportunities with business and technology professionals from the 26 USG institutions and affiliated industry partners, all in a single location. This year, 38 University of Georgia staff members gave presentations at the September conference in Savannah, covering a wide variety of topics. Some of the presentations included a session on the course program of study (CPOS) project from the UGA Registrar's Office; a presentation on the UGA

OneCard program from UGA Auxiliary Services; and several presentations from EITS, including such topics as Virtual Desktop Infrastructure, PeopleSkills and employing student workers to assist with projects. More information on InteractUSG can be found on the [USG website](#).

Changes and Maintenances

UGAMail Login Page Changes to support Microsoft Intune features: On September 28, EITS personnel made changes to the UGAMail login page. These changes were needed to support UGA departments' certain features within Intune, Microsoft's cloud-based endpoint management solution. No other UGAMail features were impacted by this login page change. Read about these changes on the [EITS website](#) or contact Justin Sackett (justin.sackett@uga.edu) for more information.

USG Open Enrollment 2024 kicks off October 23: Open Enrollment for the 2024 calendar year will be October 23 through November 3. This is an Active Enrollment year, and all employees must complete the tobacco use and working spouse certifications. If you take no action during Open Enrollment to complete the certifications, you will default to the surcharge. The monthly surcharges for both the tobacco use and working spouse will be \$150 each in 2024. Shared Leave Enrollment runs concurrently with the Benefits Open Enrollment. This is your opportunity to enroll and make donations to the Shared Sick Leave Pool for 2024. An in-person benefits fair will be held on Monday, October 30 from 10:00 a.m. to 2:00 p.m. in the Georgia Center for Continuing Education's Mahler Hall. Learn more about Open Enrollment and available benefits on [UGA's HR website](#).

Kaba Clock Replacement set to go live October 15: The University System of Georgia (USG) is leading an initiative to replace the Kaba timeclocks under a new contract with TimeClock Plus (TCP), following the expiration of the USG contract with Kaba in October. Clock configuration, delivery, and installation were completed July through September. UGA-wide, more than 3900 employees will begin using the TCP clocks effective October 15, 2023. For updates and additional information on the TCP implementation, please visit the [OneSource website](#). Note that a MyID is required to access this webpage. Any questions can be directed to Audrey Conn at aclaire@uga.edu.

Verify and claim your Departmental MyID accounts by November 22: EITS conducts an annual verification of all Departmental MyID accounts. Departmental MyID accounts are often used by units, colleges, and departments for running automated processes and to establish a contact email for a department or program. We conduct an annual verification to ensure all accounts have a current owner who is classified by central Human Resources as a full-time faculty or staff member. This verification also ensures other important information connected to the Departmental MyID is still correct. The 2023 Departmental MyID verification process will kick off October 23 and conclude November 22. Owners of Departmental MyID accounts will receive an email asking them to complete the verification process through TeamDynamix. The verification process must be completed by November 22. Account owners will receive several reminders until the process is complete. Accounts that are not verified by November 22 will be disabled. For more information, please contact Gary Pitman at gpitjr@uga.edu.

Boyd Data Center Uninterruptible Power Supply maintenance activities rescheduled: Due to manufacturing issues, the Boyd Data Center Uninterruptible Power Supply (UPS) maintenances scheduled for October 14, October 28, and November 18 will be rescheduled. Future dates will be shared with the campus community later. Those who have questions should contact either Jeff Teasley at jteasley@uga.edu or Chris Fleming at cfleming@uga.edu.

Tech Tips

Be alert to potential job scams, protect your UGA credentials: Large institutions like UGA are targets for phishing, and getting phishing emails is a daily reality. However, if you know the red flags, or signs, of a phishing email, you can avoid falling for these scams. Job and phishing scams come in various forms, especially as unsolicited emails promising high-paying, low-effort job opportunities. These scams often request personal information or upfront money. The Office of Information Security receives anywhere from 50 to 100 phishing emails every week. Among these reports, a few individuals fall victim to email, text, or social media scams each semester, and when money is involved, recovery is rarely successful. To combat these threats, immediate action is essential. ArchPass, powered by Duo, helps safeguard user email accounts against unauthorized access; any unsolicited Duo calls should be reported. Users are encouraged to proactively secure their accounts by resetting their MyID passwords. In addition, suspected phishing emails should be forwarded to abuse@uga.edu. By taking these precautions, we can collectively enhance our online safety and protect against these malicious activities.

More Technology News

[Work continues on more than \\$1M in wifi upgrades](#)
[Submit requests for STF one-time funding](#)
[Decommission of web standard hosting set for 2024](#)
[Wikis to be retired from Teams](#)
[Identity Management System upgrade planned for October](#)

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